



## Agenda

### Rider Experience and Operations Committee Meeting

Thursday, August 7, 2025

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom  
Union Station  
401 S. Jackson St.  
Seattle, WA

### Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference: <https://soundtransit-org.zoom.us/j/84131978053?pwd=88DqEjQ9TEeGGcN84nEqYMJMyn4aeE.1>.

To participate in the meeting via telephone conference: Call 253-215-8782 or 253-205-0468, then enter Webinar ID: 841 3197 8053, followed by the “#” key.

### Ed Prince, Committee Vice Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:*

**Written public comment:** Written comments can be submitted electronically via [meetingcomments@soundtransit.org](mailto:meetingcomments@soundtransit.org). Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

**In person public comment:** Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

**Virtual public comment:** Individuals who would like to provide live virtual public comment via phone or computer must [sign-up in advance on the virtual sign-up sheet](#). The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

#### COMMITTEE CHAIR

**Kristina Walker**  
*Tacoma Councilmember*

#### VICE CHAIR

**Ed Prince**  
*Renton Councilmember*

#### BOARD MEMBERS

**Angela Birney**  
*Redmond Mayor*

**Christine Frizzell**  
*Lynnwood Mayor*

**Hunter George**  
*Fircrest Councilmember*

**De'Sean Quinn**  
*King County Councilmember*

**Peter von Reichbauer**  
*King County Councilmember*

**Girmay Zahilay**  
*King County Council Chair*

#### CHIEF EXECUTIVE OFFICER

**Dow Constantine**

6. **Business items**

For Committee Final Action

A. **Minutes:** July 3, 2025, Rider Experience and Operations Committee Meeting

For Recommendation to the Board

B. **Resolution No. R2025-18:** Amending the authorized project allocation of the Sounder Vehicle Overhaul Program. – ***Materials Forthcoming***

C. **Motion No. M2025-38:** Authorizing the chief executive officer to execute a contract with Systra-Brookville Joint Venture to provide commuter rail car overhaul, contingent upon adoption of Resolution No. R2025-18. – ***Materials Forthcoming***

D. **Motion No. M2025-39:** Approving the submittal of the Transit Development Plan 2025-2030 to the Washington State Department of Transportation.

7. **Reports to the Committee**

- Enterprise Initiative: Service Delivery Overview
- Passenger Impact Program
- REO Metrics

8. **Executive Session** (if needed)

9. **Other Business**

10. **Next meeting:**

Thursday, September 4, 2025

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and virtually via Zoom

11. **Adjourn**